

October 1, 2025

To our valued partners:

Casio America is committed to providing the highest levels of quality and service to our customers. This includes providing timely information related to our products and their continued availability.

After careful consideration, we have decided to discontinue sales of all models of Casio America's Dermocamera, Dermoscope and Colpocamera product lines in the United States, effective October 31, 2025 ("Effective Date"). Subject to continued available inventory, Casio America will accept final, non-cancelable orders for purchases until October 15, 2025. After that date, no further purchase orders will be accepted, and any remaining back orders will be cancelled as of the Effective Date.

Casio will continue to provide technical support for both in-warranty and out-of-warranty service of our medical device products in accordance with the terms of our limited warranty (provided at the time of purchase) until the latter of October 31, 2030 or the expiration of our product's applicable limited warranty. Where applicable, Casio will also continue support of its complementary D'z IMAGE Viewer software (D&C) until October 31, 2030.

The URLs for the D'z IMAGE Viewer software download pages will remain unchanged:

D'z IMAGE Viewer D:

<https://support.casio.com/en/support/download.php?cid=033&pid=2822>

D'z IMAGE Viewer C:

<https://support.casio.com/en/support/download.php?cid=033&pid=3088>

While we regret any inconvenience this announcement may cause, we will do our utmost to support your ongoing business in the coming months, and are eager to supply your future product needs with our quality product lines.

Finally, we would like to express our gratitude for your support of Casio America's business. Casio America appreciates and values our business relationship and looks forward to your continued interest in our products.

Please contact us if you have additional questions.

Thank you,

A handwritten signature in black ink, appearing to read 'Paul Sangillo', with a stylized flourish at the end.

Paul Sangillo

Senior General Manager, Legal Affairs